



## A Message To Our Patients

NervePro's office policy is to have an arbitration agreement with all patients. When you arrive at the office for the first time, you will be asked to sign this agreement by which we mutually agree that any dispute arising out of medical services will be resolved in binding arbitration rather than in a jury trial. Lawsuits are something that no one anticipates and everyone hopes to avoid. We believe that the method of resolving disputes by arbitration is one of the fairest systems for both patients and physicians. Arbitration agreements between healthcare providers and their patients have long been recognized and approved by the California courts. Most people are required to sign this type of agreement to open a brokerage account and in other transactions.

By signing this agreement we are changing the place where a potential claim will be presented. Evidence is presented and witnesses can still be called. Each party selects an arbitrator who then select a third, neutral arbitrator. These three arbitrators hear the case. This agreement generally helps to limit the legal costs for both physicians and patients. This is because the time to conduct an arbitration hearing is far less than for a jury trial. Further, both parties are spared some of the rigors of a trial and the publicity which may accompany judicial proceedings.

Our goal, of course is to provide medical care in such a way as to avoid any such dispute. We know that most problem begin with communication; therefore if you have any questions about your care, please ask us.

Respectfully,

Bruce B. Cleeremans, MD

NervePro Medical Corporation